

What We've Heard Report



Outreach Summary

INTRODUCTION

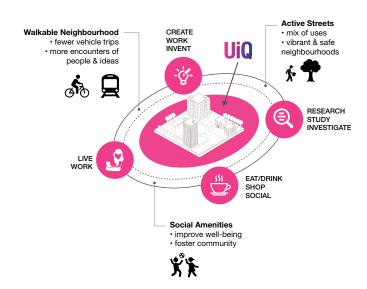
Who We Are

University of Calgary Properties Group (UCPG) is a benchmark real estate development company creating a legacy for the University of Calgary through sustainable real estate development in University District and University Innovation Quarter (UIQ).

As it pursues the goal of transforming UIQ into a rich ecosystem of research, industry, innovation and entrepreneurialism, UCPG maintains collaborative relationships with the University of Calgary (UCalgary), which leads the academic and research programming, and Innovate Calgary, the University's business incubator.

Our Vision

UIQ will be a hub of research, collaboration, ideation, incubation and entrepreneurship – a dense, mixed-use environment where UCalgary research creates scalable solutions for improving our world.



OUTREACH COMMITMENT & STRATEGIES

The project team is undertaking a comprehensive multi-channel communications and outreach strategy that includes digital and in-person events to enable us to meet a broad range of needs and hear from as many participants as possible.

Feedback from a wide and diverse range of community members and stakeholders is an important cornerstone of making the UIQ vision a reality. UIQ will be "Built on Relationships" — a guiding principle embodied by our comprehensive stakeholder outreach process.

We are committed to providing clear, concise, transparent and accurate information about the project as we progress the Master Plan. We will continue to request and listen to your feedback on the project and will broadly share what we have heard.

We'd like to thank all those who have participated in our process so far for their time and input as we reach the next UIQ milestone. To date, our outreach process has included the various events, requests for feedback, and information sharing strategies below.



On-Site Invitations

14 A-Frame signs placed on-site inviting participants to events



Network Connections

Engaged with UIQ Property Managers and existing tenants



Online Survey

Offered flexible opportunities to engage and provide feedback



On-Site Sessions

3 Sessions: April 6, 7, 8 Over 300 Attendees



In-Person Open House

1 Session: May 18 Over 70 Attendees



Email Blasts

Ongoing project updates delivered to e-newsletter subscribers via email



Mail Drop

Printed mailers sent to over 300 Varsity residents



Virtual Open House

2 Sessions: May 26 4 Attendees



Ongoing Outreach

Ongoing opportunities for information sharing and events

What We've Heard

PHASE 01: OUTREACH FRAMEWORK

The Phase 01 outreach events were guided by the following four key questions:

1. Introduction:

What do you like most about the UIQ Area?

2. Mobility:

What's working / not working?

Built Form & Amenities:

What's working / not working?

4. Process:

What should we know as we plan for UIQ?

PHASE 01: WHAT WE'VE HEARD

The project team has received over 300 responses through on-site engagement sessions, online surveys, and both virtual and in-person open houses.

Through thematic analysis of the feedback received to date, the following five primary feedback themes were identified:

1. Programming:

Public Space, Amenities, Activities and Attractions

2. Mobility

Balancing Pedestrian, Cyclist, Transit and Vehicle Movements

3. Built Form:

Appropriate Scale, Uses and Site Layout

4. Process & Vision:

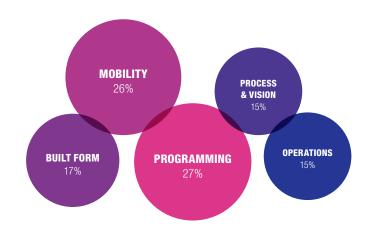
Guiding Principles, Development Concept, and Implementation

Operations:

Post-Completion Management and Organization

Feedback by Theme

The below chart shows the prevalence of each primary feedback theme within the responses received during Phase 01 of our outreach process:



NEXT STEPS

As we enter the second phase of our outreach process, the project team has begun the early stages of conceptual planning for the future of UIQ, including the synthesis and integration of ideas inspired by the feedback we've received so far.

The next public engagement session will be held in person on September 27-29, 2022 where there will be additional opportunities to learn more about the project, explore initial plan concepts, and share your feedback with the project team.

Stay Connected

As we move onto the next phases of our plan to transform UIQ, we invite you to stay informed, get involved, and follow our progress.

Visit: <u>UIQcalgary.com</u> Email: <u>info@ucpg.ca</u>

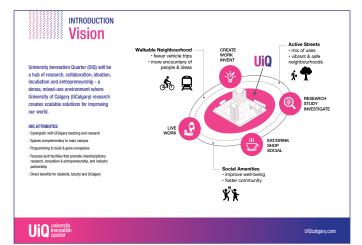
E-newsletter: UIQcalgary.com/#sign-up

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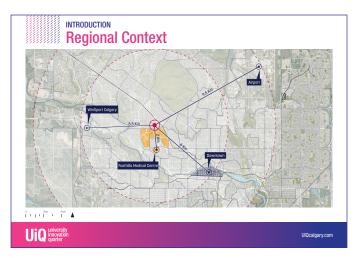
Display Boards

The Display Boards included on the following pages have been shared broadly as part of our Phase 01 comprehensive stakeholder outreach process. The Display Boards include project information representative of the early stages of conceptual planning for the future of UIQ as well as four key questions, which helped guide discussions and formed the five primary feedback themes heard during Phase 01 of our outreach.

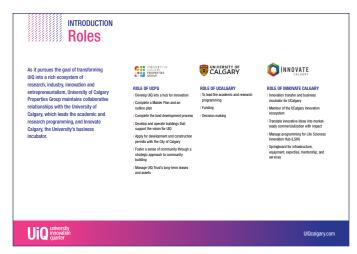
The Display Boards may also be viewed at a larger scale by visiting the following link: Phase 01 Display Boards

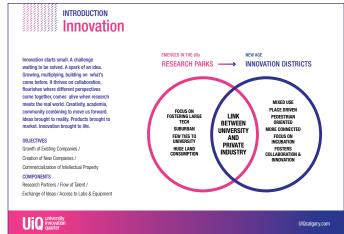


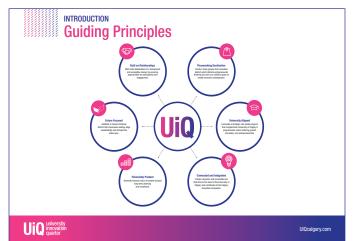






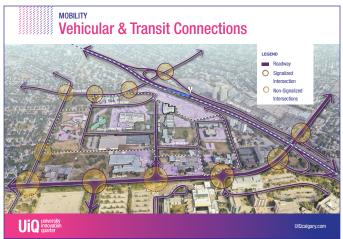






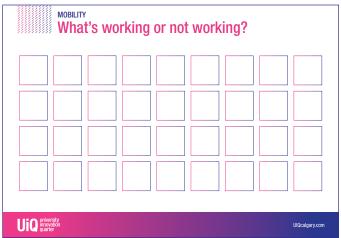






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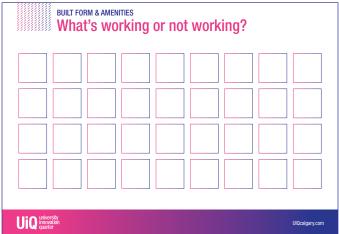


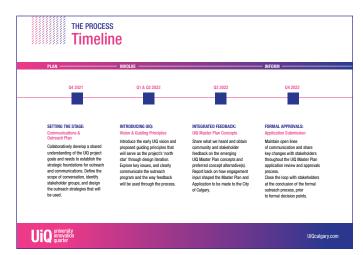




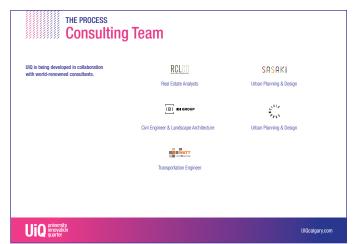


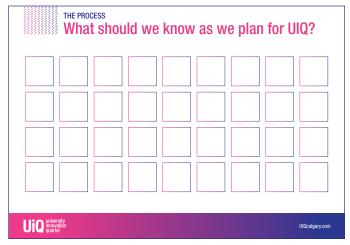












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